Advantages of agile organizations during crises

**Customer focused, innovative MVPs**
- Good (remote) customer collaboration is already established
- Any customer wishes/adaptations are taken into account at an early stage and the product is continuously improved

**Agile projects and sprints**
- Increasing feeling of normality and security through existing rhythm and cadence
- Fast reaction to changes through incremental and iterative approach

**Adaptive, modular technology**
- Continuous delivery of results leads to significantly increased productivity and more stability
- Virtual working environments are available and work results can be transferred to the existing tool landscape

**Lean and incremental processes**
- Fast approval and decision-making processes, through already reduced bureaucracy and waste
- Value maximizing use of resources

**Trust & learning culture**
- Employees are used to work self-organized with a lot of personal interaction and can therefore be efficient working remotely
- Managers have trust and are used to accompany instead of coordinating

**Autonomy & cross functionality**
- Improved close collaboration and established, shorter communication channels that also work or already exist virtually
- Teams are interdisciplinary and product-oriented and react quickly, well-rehearsed, actively and with higher innovative power to new requirements

Recommendations for quick wins

**Speed**
- Integrate clients/customers/end users remotely at an early stage
- Use the trial & error principle to present a prototype for crisis tools/features as quickly as possible

**Rhythm**
- Establish the pull principle and WIP limits
- Introduce team internal retrospectives

**Flexibility**
- Provide collaboration tools such as Jira, Confluence, Mural, Jamboard
- Improve your remote equipment and infrastructure, such as rented monitors for home-working

**Streamlining**
- Integrate employees from departments such as Legal or Purchasing into Scrum teams working on crisis tools/features to quickly obtain reviews and approvals
- Reduce bureaucracy and increase transparency, make decisions quickly and, where possible, let the team make them themselves

**Collaboration**
- Always use the video and audio function to work together more effectively
- Organize a remote bi-weekly lunch between team members and managers above team leader level to break the silos and stay in touch with your people

**Organization**
- Form cross-functional, product-oriented teams for crisis tools/features
- Set a timebox in which you can complete important tasks