



Supply Chain Controlling Maturity Assessment:

To exist is to change

Firms spend millions of Euros for highly sophisticated Supply Chain Management (SCM) IT systems and for the implementation of new, better integrated processes. Unfortunately, these activities often do not achieve their planned target because several actions should have been taken first. According to a study*, 38 percent of controllers are not happy with the way their company gathers and uses key figures. 48 percent of companies state that their reporting of KPIs is ineffective: there is no balancing of objectives and no direct connection to the overall business strategy. This is where BearingPoint's Supply Chain Controlling Maturity Assessment starts to provide answers.

Your challenges

A challenge of many supply chain controlling organizations is to understand how they can improve their supply chain controlling processes efficiently. A precondition is that companies know exactly the weak points of their supply chain controlling process. Do you know yours?

Benchmark yourself against challenges BearingPoint has observed in the market:

- Communication between headquarter, regions, countries, plants, divisions, and business functions is often inadequate and inefficient
- Business units often have their own understanding of supply chain controlling key figures, associated tasks, roles and responsibilities
- Supply chain strategies lose their effectiveness due to poor strategy operationalization procedures
- Lack of internal feedback regarding the need for information, coordination and improvement

Our approach

BearingPoint systematically challenges your supply chain controlling by applying the principles of established maturity models. The standard assessment encompasses several questions out of six different maturity dimensions.



BearingPoint's SCC Maturity Assessment is an integral part of a four phase consulting approach.

Overview of our service offering

Supply Chain Controlling Maturity Assessment

- A cross-check of both your supply chain controlling organization and process
- Using an online survey comparing as-is with to-be situation
- Involvement of many relevant stakeholders
- Identification of measures, prioritization and follow-up of their implementation

Benefits

- Improved forecast accuracy of goals, costs and organizational performance
- Effective tracing of weaknesses in your supply chain controlling organization
- A strong target-oriented alignment of your supply chain management organization with the business direction
- Visibility of conflicts, waste and broken controlling cycles
- Tailor-made roadmap for a systematic maturity level improvement

* Source: Plaut Management Consulting

Phase	Phase 1	Phase 2	Phase 3	Phase 4
Content	Define Design & Scope	Measure & Evaluate Maturity Level	Refine Strength & Weaknesses, Define Actions	Conclude Results & Final Presentation
Objectives	<ul style="list-style-type: none"> Select business areas and interviewees for the assessment Assign and refine questions to pre-selected interviewee groups Initial configuration of the online assessment & test Stakeholder briefing & time planning 	<ul style="list-style-type: none"> Capture answers of the interviewee groups Set up & run help desk services for the online survey Cleaning up the data sets and conduct data evaluation Visualize results in charts for discussion 	<ul style="list-style-type: none"> Record strengths, weaknesses, and solution requirements Re-work on strengths, weaknesses, and solution requirements within a workshop Create detailed activity cards based on the workshop results Create a roadmap including quick-wins, long-term benefits 	<ul style="list-style-type: none"> Summarize results in a final presentation Present results to the Steering Committee as a set of activities recommended to enhance supply chain controlling maturity

Clients who investigate the maturity of their supply chain controlling process will benefit from

- Better control of results and greater efficiency in reaching defined goals
- Improved forecasting of goals, costs and performance
- Improved ability of management to propose new and higher targets for performance

Results

BearingPoint uses its assessment toolkit to compose a tailor-made questionnaire suitable to the as-is situation in your organization. We create the following output from your employees' input:

- Ranking of most urgent improvements for the controlling of supply chains in your company
- A tailor-made roadmap with practical measures sorted by priority and effort
- A refinement of the top priorities according to your roadmap
- Preparation of results in radar, bar and portfolio charts
- Verification of results in a workshop

Rank	Q-ID	Issue	Maturity Gap	Standard Deviation
1.	D-32	Enablement of employees with adequate SCM IT tools	1.6	0.9
2.	E-40	Evaluation & follow up of KPI deviations by experts	1.3	1.0
3.	B-16	Structured balancing of trade-offs between BU's	1.2	0.9
4.	C-25	Clear definition of process owners, roles, and tasks	1.2	0.9
5.	F-47	Usage of real-time data for fact-based decision making	1.1	1.1
6.	A-6	Supply chain strategy definition for segments inappropriate	1.0	0.9



The methodology involves all relevant stakeholders from the beginning. BearingPoint will present the detailed results of the online maturity survey and jointly elaborate the severity of weaknesses. This way you can find out which changes have both the highest potential and acceptance to boost your organization's supply chain controlling effectiveness.

About BearingPoint

BearingPoint consultants understand that the world of business changes constantly and that the resulting complexities demand intelligent and adaptive solutions. Our clients, whether in commercial or financial industries or in government, experience real results when they work with us. We combine industry, operational and technology skills with relevant proprietary and other assets in order to tailor solutions for each client's individual challenges. This adaptive approach is at the heart of our culture and has led to long-standing relationships with many of the world's leading companies and organizations. Our 3350 people, together with our global consulting network serve clients in more than 70 countries and engage with them for measurable results and long-lasting success..

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