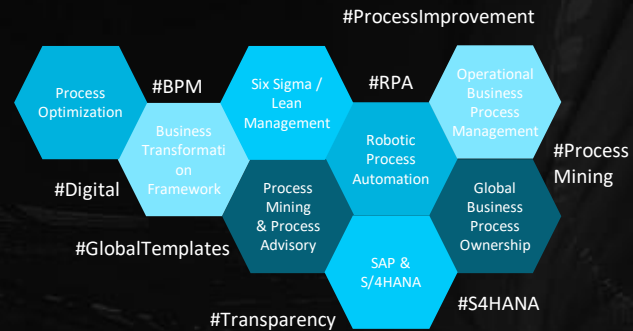


Operational & Process Excellence

Client Business Challenge

- Need to analyze current business processes in terms of **efficiency & compliance**
- Need to **improve & drive excellence** in business processes
- Establish a new target operating model
- **Continuous improvement** to address constantly changing environments
- Use digital technologies as enabler for profitable growth and **foster automation**
- The digital transformation accelerates the shift from transactional to value driven services within the **Shared Service Organizations**

BearingPoint Contribution



- Define & orchestrate process-driven transformation roadmaps for our clients
- Reshape decision making with clear business process ownership
- Usage of our holistic (self-)assessment to measure the current level of maturity of the shared service organization

Client Business Outcomes

- Proven methods and leading practices established
- Visualization and transparency of current processes
- Effectiveness, efficiency and excellence achieved through reduced complexity supported by digital technologies
- Higher level of flexibility, agility as well as profitable growth, which goes along with streamlined business processes and organization