

Operational Excellence Where do I start?

BearingPoint provides an Operational Excellence Introduction Training and a 2½ day Training program



Higher process efficiency and quality

Operational Excellence is a methodology and corporate culture that focuses on reducing waste in processes and can yield significant results. How about 60% improvement in efficiency (and thus lower costs)? Less waste, better quality, more flexibility, shorter lead times and lower stocks are all within reach through the correct application of Operational Excellence techniques. The competition gets tougher and Operational Excellence (OpEx) will help you to remain competitive. If you don't yet know how to approach this? BearingPoint has used well-known concepts such as Total Productive Maintenance and 5S to develop our own approach, the BearingPoint OpEx House. Our expertise has been repeatedly proven by our consultants in practice with clients such as Philips, Eurovet, and SAPA.

Introduction and extensive training programs

With the support of BearingPoint experts, you will be guided through the concepts of Operational Excellence and receive a structured understanding

of the Operational Excellence tools. Through this you'll get an understanding of where you could best start or continue with your Operational Excellence initiatives. You can choose from two training formats: a short OpEx introduction training program or a more extensive OpEx training program.

In the half-day OpEx Introduction Training, you'll be introduced to the concepts that form the basis for the BearingPoint OpEx house. Our trainers guide you through the basic principles of Operational Excellence. Through simulation you bring those concepts into practice.

During the 5-part (2 ½ day) training program the Operational Excellence concepts are discussed in more detail – and additional time is dedicated to the practical application of Operational Excellence through a number of exercises, such as the Lego Simulation. Additionally, you will create your own Value Stream Map and look for improvement opportunities in your organization by analyzing what elements do or do not add value to your processes.

Helping our clients get sustainable, measurable results

BearingPoint is a leading European management and technology consulting company serving commercial, financial and public services clients. Our more than 3,250 passionate, experienced consultants help organizations solve their most pressing challenges, day in and day out. Through our collaborative and flexible approach, we help our clients get practical, sustainable, measurable results, make the right strategic decisions and implement the right solutions.

BearingPoint's added value

BearingPoint has a long track record of Operational Excellence programs in manufacturing, logistics, (financial) services and utilities. We have highly experienced management consultants, who can train and coach your organization and actively support the implementation of Operational Excellence methods and realization of your improvement potential.

The added value of BearingPoint is not only in its knowledge and expertise. Our broad experience in the field of Operations, and our understanding of the needs of management and complex change processes, enable us to make Operational Excellence an integrated part of your organization.

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Combining theory with practice

Whether you choose to undertake the Introduction training or the extensive training program, in both programs concepts such as the 7 types of Waste, 5S, Visual Management, Standardized Work and other concepts to increase speed and quality of production are discussed. You'll also learn the basics of Six Sigma. *Six Sigma* is a structured technique that, by means of mathematical proof, identifies and addresses the most important bottlenecks in your process. The programs incorporate a number of practical exercises to explain the theory. The training programs are concluded with a certification test.



Tailored training possibilities

There are many possibilities for a training program that is tailored to your company. The program can be provided both in English and Dutch, and can be hosted at a convenient location around the country. For more information on costs, please contact us.

Client reactions to our Training

"I especially valued the combination of knowledge of Operational Excellence with the change management elements"

"It was a real breakthrough to realize that you can be more productive with less effort – it was about working smarter, not harder"

"Now I understand that changes being applied aren't pointless and that it is truly possible that the fruit of these changes will be visible for a long time"

"The practical applications, such as the LEGO simulation gave me a better understanding of operational Excellence I real life"