

# Platform & Software Services

## Client Business Challenge

- IT is increasingly becoming the driver of digital business models and is focusing more on innovation rather than operations (IT Transformation).
- Operations are no longer focusing only on application management support, but are increasingly supplemented by software services (DevOps approach).
- For operations, more and more strategic business partners are being sought that not only provide platform support but also bring process experience and act close to the customer organization (Cultural Fit).

## BearingPoint Contribution



- 24/7 Platform Support for major digital enterprise solutions (SAP, Salesforce, Microsoft) from 1<sup>st</sup> to 3<sup>rd</sup> level.
- Supplemented software services with regard to testing, IT security, code quality, compliance, built and release management.
- Customized added value services like data quality/ management, reporting, interface management or template governance.

## Client Business Outcomes

- Long-term partnering relationships with our clients through dedicated teams and experienced people in managing roles.
- Focus on process and system improvement and high system availability at the same time.
- Lowers the total cost of ownership and frees up funds for innovation.
- Maintains visibility and control over applications while lowering costs.